

1 Overview

The TacticalPay POS hardware bundle ships with a second screen that faces the customer, and this is what it's for. Pair that screen once and it becomes a live view of the sale — item names, quantities, subtotal, tax, and total update the moment you touch the register — so the customer can follow along and check the total before they pay.

In the POS, that screen is set up as a **kiosk** — the term you'll see under **Account > Kiosks** and in the **Share to Kiosk** dropdown. The same setup works on any second screen with a web browser, so a tablet or a spare monitor at another counter will do the job too. Setup is two one-time steps — create the kiosk, then pair the display. After that, putting a sale on the screen takes one dropdown.

Item	Qty	Total
GS Std Optic Mount	1	\$49.99
9mm Luger 124gr FMJ	1	\$19.99
MISC	2	\$2.00
Glock 19 Rifle - 1091	1	\$650.00
FFL Transfer Fee	1	\$30.00
Subtotal		\$751.98
Tax		\$1.82
Total		\$753.80

Fig. 1 — What the customer sees: a live itemized order with quantities, subtotal, tax, and total.

Quick Overview

- 1 Create the kiosk under **Account > Kiosks** (one-time).
- 2 On the second screen, open pos.tacticalpay.com, sign out if needed, and click **Kiosk Mode**.
- 3 On the register, enter the code, click **Approve Device**, then **Save** (one-time).
- 4 Add an item to the cart, then pick your kiosk from the **Share to Kiosk** dropdown.
- 5 Press **F11** on the display for full screen.

PART ONE · SETUP

2 Create the Kiosk

Open **Account > Kiosks** in the left sidebar and click **Add Kiosk** (top right). Complete two fields:

- **Name** — how the kiosk appears in your **Share to Kiosk** list, e.g., “Customer Facing Screen.”
- **Display Text** — under **Kiosk Content**. This is what the customer sees on the screen once the device is approved and no sale is linked, e.g., a welcome message.

Click **Add Kiosk** to save. The kiosk appears in the list showing **Paired: No** — expected until you pair a display in the next step. Click the kiosk name at any time to edit it, or use the green pencil at the end of the row.

Fig. 2a — The Add Kiosk dialog: a Name for your own reference and the Display Text the customer sees between sales.

Name	Paired	Created
customer facing screen	Yes	2025-06-14T12:46:10-05:00

Fig. 2b — The Kiosks list: whether a display is currently paired, and when the kiosk was created.

Tip: Name the kiosk for the counter it sits on, not the store. If you add a second lane later, “Front Counter” and “Back Counter” are far easier to tell apart mid-sale than two kiosks both called “Customer Screen.”

3 Pair the Display

On the second screen, open a browser and go to **pos.tacticalpay.com**. If that device is already signed in to POS — common when it shares a browser profile with the register — sign out first, since **Kiosk Mode** lives on the login screen. Click **Kiosk Mode** rather than logging back in; this device doesn't need an account. The screen shows **Pair this display** with a six-digit code and reads “Waiting for approval...”

Back on the register, open **Account > Kiosks** and click the kiosk you created. Type the six digits into **Device pair code**, click **Approve Device**, then click **Save**. The display switches to your Display Text, and the Kiosks list now reads **Paired: Yes**.

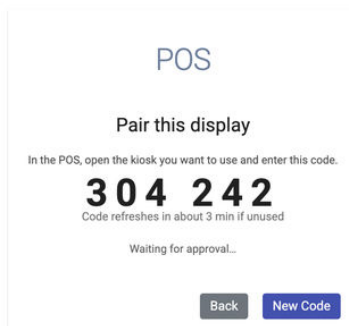


Fig. 3a — The display waiting to be paired.
Read the six-digit code from here.



Fig. 3b — On the register: enter the code in Device pair code, click Approve Device, then Save.

Note: The code refreshes roughly every three minutes while it sits unused, so a code you wrote down a few minutes ago may no longer work. If you're not certain the one on screen is current, click **New Code** on the display and enter the fresh one.

PART TWO · EVERYDAY USE

4 Share a Sale to the Display

On the **Checkout** page, add at least one item to the cart — an empty cart has nothing to share. Open the **Share to Kiosk** dropdown at the top of the screen, beneath **Terminal**, and select your kiosk. Start typing to filter the list if you run more than one.

The customer's screen fills in right away, and every change after that — a new item, a quantity bump, a discount — lands on the display as you make it. A **Stop Sharing to Kiosk** button appears beside the dropdown; click it to return the display to its idle message, or select **None** in the dropdown.

You only pick the kiosk once. Every checkout after that shares to the same screen automatically until you log out.



Fig. 4a — The register: Share to Kiosk set to the kiosk, with Stop Sharing to Kiosk beneath it.

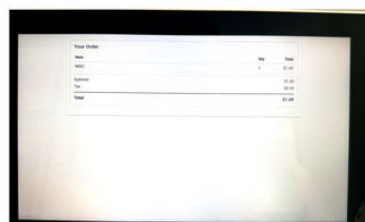


Fig. 4b — The same sale on the counter display, updating live as items are added at the register.

5 Full-Screen the Display

Press **F11** on the display's keyboard to hide the browser toolbar and address bar, so the customer sees the order and nothing else. Press **F11** again to bring the browser controls back. To leave kiosk mode on the display itself, press and hold the top-right corner of the screen for a few seconds.

6 Disconnect or Re-Pair

Open **Account > Kiosks** and click your kiosk. Two controls handle everything after setup:

- **Disconnect Device** — sends the display back to its pairing screen. Use it when you're moving the screen to another counter or swapping hardware.
- **Disconnect Checkout** — releases the sale currently on the display. The **Linked Checkout** section names the live one, e.g., "Currently sharing checkout #193544."

If the display shows a pairing code again mid-shift, it has simply dropped its session — a refresh or a long idle stretch will do it. Read the new code off the display (or click **New Code**), enter it in **Device pair code**, click **Approve Device**, then **Save**. There's no need to create the kiosk again, and the next sale you share picks up normally.

Kiosk

Name
customer facing screen

Device pair code
6-digit code from display

Approve Device Disconnect Device

A display is currently paired. Disconnect to send it back to the pairing screen.
To exit kiosk mode on the display, press and hold the top-right corner for a few seconds.

Linked Checkout

Checkouts are linked from the sale screen. Admins can disconnect a kiosk here.

Currently sharing checkout #193544.

Disconnect Checkout

Fig. 6 — A paired kiosk: Disconnect Device returns the display to the pairing screen, Disconnect Checkout releases the linked sale.

If the Display Doesn't Match the Register

- **The display shows your idle message during a sale.** The sale isn't linked. On the Checkout page, check the **Share to Kiosk** dropdown and select your kiosk.
- **The display shows a pairing code.** It dropped its session. Enter the new code and approve it again, as above.
- **The kiosk page says a display is paired and sharing, but the screen disagrees.** The register is reporting the last state it knew. Click **Disconnect Device**, then pair the display again with a fresh code.

Need help? More guides are at tacticalpay.com/knowledge-base. For questions on this workflow, email POS@TacticalPay.com — our in-house, Texas-based team will get back to you.