

TacticalPay POS lets you personalize every customer receipt with your store logo, a custom thank-you message, and standardized warranty and return policy text. These settings are configured once in **Account > Customizations** and apply automatically to every printed or emailed receipt.

Part 1 — Configure Receipt Customizations

1 Navigate to Account > Customizations

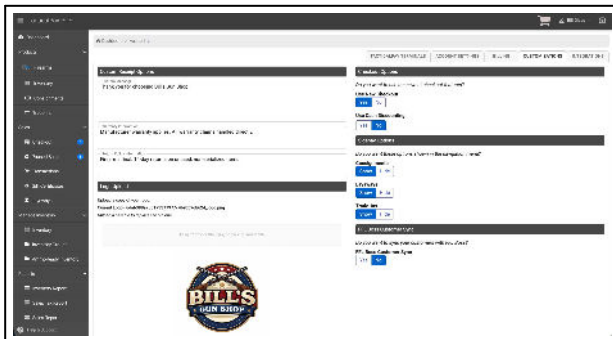


Fig. 1 — Customizations tab: receipt text fields, logo upload, and checkout options

Go to **Account > Settings** and select the **Customizations** tab. The left panel contains three receipt text fields:

- **Custom Message** — printed at the bottom of every receipt, e.g., "Thank you for choosing Bill's Gun Shop!"
- **Warranty Information** — your standard warranty statement, e.g., "Manufacturer warranty applies."
- **Return Policy Information** — your return policy text, e.g., "Firearms final. 14-day returns on unused, non-serialized items."

Below the text fields is the **Logo Upload** section. Drag and drop your store logo file, or click to browse. The current logo is shown as a preview. Uploading a new file replaces the existing one.

Save your changes when done. All fields are optional — leave any blank to omit that section from receipts.

Tip: The right panel also contains Checkout Options, Sidenav Options, and FFL Boss Customer Sync settings. These control POS behaviour and navigation visibility but do not affect receipt output.

Part 2 — Receipt Preview

2 How customizations appear on printed receipts

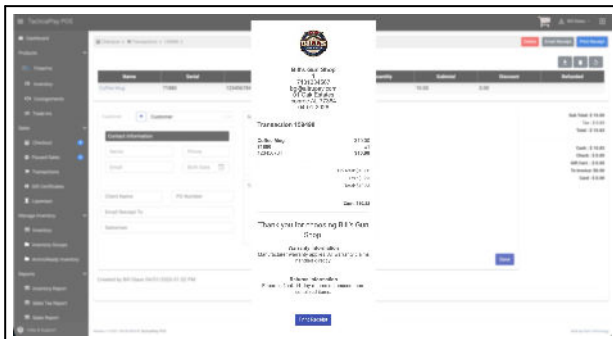


Fig. 2 — Printed receipt showing logo, custom message, warranty, and returns text

Every receipt automatically includes:

- Your **store logo** at the top
- Store name, phone, email, address, and transaction date
- Itemized sale details — product name, SKU, quantity, and price
- Subtotal, tax, total, and payment method breakdown
- Your **Custom Message** below the transaction total
- **Warranty Information** and **Returns Information** printed at the bottom

Receipts can be printed directly or emailed to the customer using the **Print Receipt** and **Email Receipt** buttons on the transaction screen.