

Welcome to TacticalPay POS! Your system has been pre-configured and is ready to set up. This guide will walk you through hardware assembly and account activation — typically completed in under an hour. If you run into any issues, our support team is here to help.

■ Schedule Your Free Onboarding Call

We offer every new merchant a complimentary setup walkthrough with a TacticalPay specialist — at no charge. We'll help you configure your account, add your inventory, and run your first transaction together.

TacticalPay.com/Support · (888) 281-5830

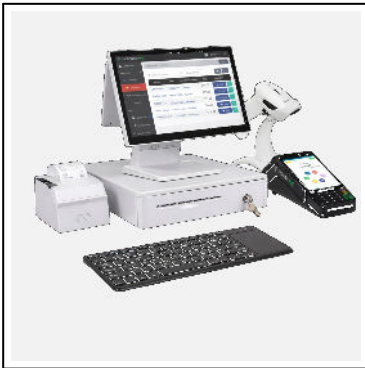


Fig. 1 — Complete TacticalPay POS bundle.

What's in the Box

- Dual Screen Digital Terminal Computer
- Thermal Receipt Printer (POS-80C)
- Wireless Barcode Scanner with stand
- Auto Open Cash Drawer
- Wireless Keyboard with Touchpad
- P1 Payment Terminal
- Power cables, USB-B cable, RJ11 cable, keys

Setup Order

1. Physical hardware connections
2. Barcode scanner & keyboard setup
3. Receipt printer setup
4. Cash drawer setup
5. Power on all devices
6. Computer: Wi-Fi & POS login
7. Create TacticalPay POS account
8. Create FFL Boss account (if needed)
9. Link TacticalPay POS and FFL Boss
10. Next steps

1. Hardware Setup — Physical Connections

1 Open Terminal Cable Wire Organizer Path



Fig. 2 — Underside port panel.

Remove the small access panel on the underside of the monitor base (2 Phillips screws). This opens the cable management channel.

2 Route & Connect All Device Cables



Fig. 3a — Cable routing path through the monitor base.

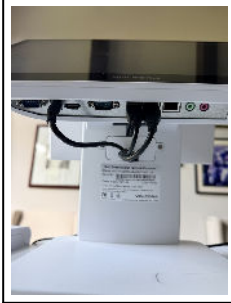


Fig. 3b — Cables plugged into ports.

Thread the following cables through the base channel, then connect to the ports on the underside of the monitor:

- Barcode scanner USB cable → USB port
- Receipt printer USB-B cable → USB port
- Payment terminal power cable → DC-in

2. Barcode Scanner & Keyboard Setup



Fig. 4a — Scanner box contents.



Fig. 4b — Assembled on stand.



Fig. 4c — Scanner underside: dongle location.



Fig. 4d — Keyboard underside: dongle slot.

1 Assemble the Scanner Stand

- Attach the cradle arm to the stand base
- Seat the scanner in the cradle

2 Connect the Scanner Dongle

- Pull the 2.4 GHz USB wireless dongle from the back of the scanner where it is pre-installed
- Plug the scanner dongle into an available USB port on the underside of the terminal

3 Connect the Charging Cable

- Plug the USB cable from the scanner cradle into a second USB port on the underside of the terminal
- This charges the scanner when it is seated in the cradle

4 Set Up the Wireless Keyboard

The keyboard uses a 2.4 GHz USB dongle — no Bluetooth pairing required.

- Open the battery compartment on the underside of the keyboard
- Insert 2 AAA batteries
- Remove the USB dongle stored in the slot inside the battery compartment
- Plug the keyboard dongle into an available USB port on the underside of the terminal
- Slide the power switch on the keyboard to **ON** — it connects automatically

3. Receipt Printer — Physical Setup



Fig. 5a — Printer rear: USB-B data and DC power ports.



Fig. 5b — Press the side button to open the lid.



Fig. 5c — Receipt paper & spindle dropped in.

1 Connect Receipt Printer Cables

- **USB-B cable** — printer → USB port on terminal
- **DC power cable** — printer power jack → wall outlet

2 Load Thermal Paper Roll

- Press the side lid-release button to open the paper compartment
- Insert the plastic **spindle** (included) through the center of the paper roll
- Drop the spindle and roll into the printer with the paper feeding from the **bottom**, coated side (slightly shiny) facing up toward the thermal head

- Pull a few inches of paper past the cutter and close the lid until it clicks

Important: If a test print is blank, the roll is loaded backwards — flip it so the coated side faces the thermal head.



Fig. 4e — Terminal underside: all cables and dongles connected.

All 4 USB ports on the terminal underside are now occupied: receipt printer cable, scanner charging cable, scanner dongle, and keyboard dongle.

4. Cash Drawer — Physical Setup



Fig. 6a — Cash drawer with RJ11 cable and keys.



Fig. 6b — Underside: RJ11 port for printer trigger.



Fig. 6c — Interior: 5 bill slots + coin compartment.

1 Connect Cash Drawer to Receipt Printer via RJ11

The cash drawer uses the included **RJ11 cable** (resembles a phone cable) — **not USB**. Plug one end into the **RJ11 port on the underside of the cash drawer** and the other into the **DK/RJ11 port on the back of the receipt printer**. The printer sends an electronic pulse to open the drawer after each transaction.

Note: Place the cash drawer on the counter with the terminal sitting on top. The drawer can be opened manually with the included key — keep it in a secure location.

5. Power On All Devices

- Power on the **receipt printer** — the power switch is on the **front of the unit, bottom-right**
- Power on the **computer terminal** — press the power button on the underside of the monitor base at the far right
- Power on the **P1 payment terminal** — boots automatically when plugged in; if not, press and hold the side button until lit

Note: Your **P1 payment terminal is pre-configured** and linked to your TacticalPay merchant account. It is ready to accept debit and credit cards as soon as it boots up — no additional setup required.

6. Computer Setup (Windows 11)

1 Connect to Wi-Fi

- Click the **Wi-Fi icon** in the bottom-right of the computer terminal screen
- Select your network and click **Connect**
- If no keyboard is paired yet, tap the on-screen **keyboard icon** in the taskbar to enter the password

7. Create Your TacticalPay POS Account

1 Log in or register at pos.tacticalpay.com

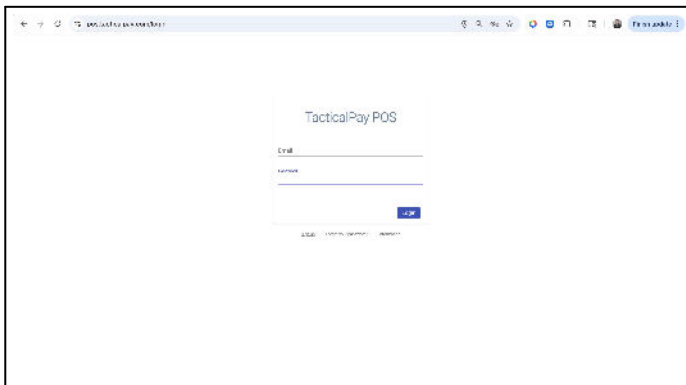


Fig. 8 — TacticalPay POS login at pos.tacticalpay.com

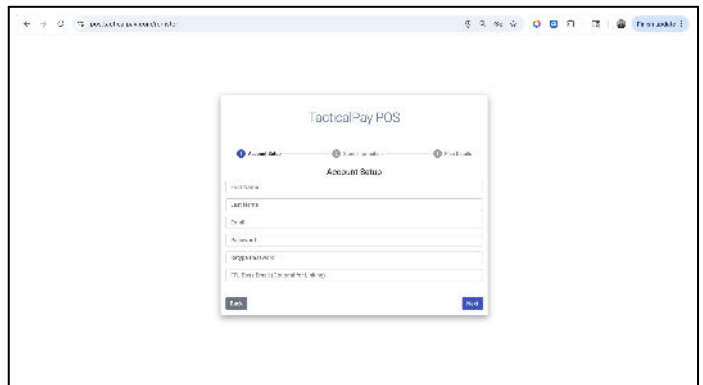


Fig. 9 — Registration: Account Setup, Store Information, and Plan Details

If you already have an account, log in at pos.tacticalpay.com.

To create a new account, click **Sign up** and complete the three-step registration:

- **Account Setup** — your name, email, password, and optionally your FFL Boss email to pre-link accounts
- **Store Information** — store name, address, and contact details

- **Plan Details** — select your subscription plan and add payment information

Once registered, log in at pos.tacticalpay.com with your email and password.

8. Create Your FFL Boss Account

1 Register at app.fflboss.com/register

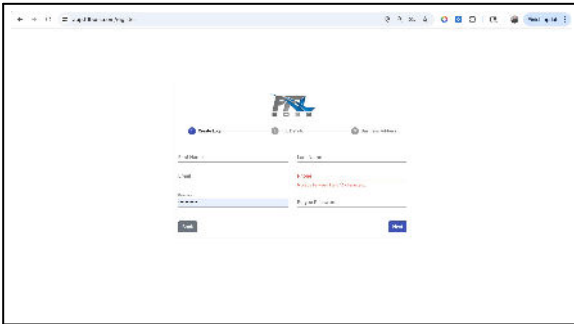


Fig. 10 — FFL Boss registration at app.fflboss.com/register

If your store does not yet have an FFL Boss account, go to app.fflboss.com/register and sign up for a paid plan.

Registration requires:

- **Create Login** — name, email, phone, and password
- **FFL Details** — your FFL number and license information
- **Business Address** — your licensed premises address

FFL Boss is required for bound book management, ATF Form 4473, and NICS background checks.

9. Link TacticalPay POS and FFL Boss

1 Connect accounts in FFL Boss Settings

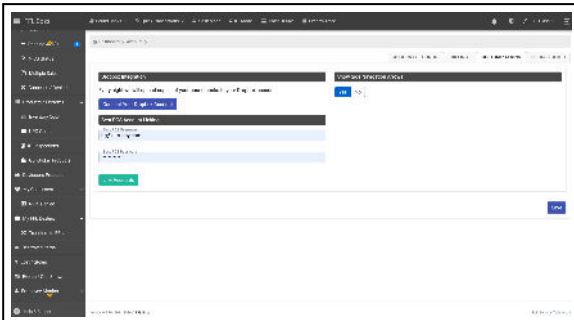


Fig. 11 — FFL Boss Customizations: Best POS Account Linking

In FFL Boss, navigate to **Account** → **Customizations**. Scroll to the **Best POS Account Linking** section.

- **Best POS Username** — enter your TacticalPay POS login email
- **Best POS Password** — enter your TacticalPay POS password

Click **Link Accounts**, then click **Save**. Once linked, firearms acquired in FFL Boss sync automatically to your TacticalPay POS inventory, and sold firearms update their bound book status automatically.

10. Next Steps



Fig. 7 — Example barcode label:
SKU, price, serial.

Verify Your Setup

- **Barcode label:** Inventory → click Print on any product — confirm label prints with correct SKU and price
- **Scan test:** At Sales → Checkout, scan the printed label — confirm item loads into the cart
- **Transaction test:** Complete a small sale — confirm receipt prints, cash drawer opens, and totals are correct

You're Ready to Go! Next Steps:

- Add inventory under **Products** → **Inventory**
- Record an acquisition in FFL Boss to sync it automatically
- Refer to the individual user guides for detailed walkthroughs of each feature and further customization options — including Adding Users, Customizing Receipts, Acquisitions, Dispositions and Reporting

For full documentation, video tutorials, and troubleshooting, visit TacticalPay.com/Support

For in-app help, click **Help & Support** in the left navigation panel of TacticalPay POS or FFL Boss.