



Fig. 1 — Customer-Facing Screen (right) and Employee-Facing Screen (left).

The TacticalPay POS terminal includes a Customer-Facing Screen mounted on the rear of the stand. During a firearm sale, the Customer-Facing Screen allows the buyer to complete ATF Form 4473 Part B without sharing the Employee-Facing Screen.

There are two methods. **Method 1** is straightforward for single transactions. **Method 2** is more advanced and allows the employee to continue serving other customers while the buyer completes Part B.

Method 1 — Simple (Single Transaction)

1. Complete Part A of the 4473 in FFL Boss on your Employee-Facing Screen
2. Click **DL Scan** and scan the buyer's driver's license
3. Click **Launch Kiosk** → and enter your Kiosk PIN
4. With the browser window active, press **Windows + Shift + → (Right Arrow)** — this moves the browser window to the Customer-Facing Screen
5. Hand the customer the keyboard, or they can use the Windows on-screen keyboard
6. Customer completes Part B and signs with their finger
7. Press **Windows + Shift + ← (Left Arrow)** to bring the browser window back to your Employee-Facing Screen
8. Enter your PIN to unlock, then continue with Part C and NICS as normal

Optional: Connect a second wireless keyboard so neither party needs to pass the keyboard back and forth.

Method 2 — Advanced (Serve Other Customers While Buyer Completes Part B)

This method keeps a second Incognito window running solely for Kiosk Mode, freeing you to continue working on your Employee-Facing Screen while the customer fills out Part B.

One-time setup:

- Open a second browser window in **Incognito mode** (Ctrl + Shift + N in Edge)
- Log in to **app.fflboss.com**
- Keep this window minimized when not in use — use it only for sending Kiosk Mode to the Customer-Facing Screen

When ready for the customer to complete Part B:

1. In your **primary** FFL Boss window, complete Part A and run the DL scan as normal
2. From your Employee-Facing Screen, maximize the **Incognito** window

3. Navigate to **Pending 4473s** — the in-progress 4473 appears here automatically
4. Click **Launch Kiosk** → and enter your PIN
5. Press **Windows + Shift + → (Right Arrow)** — the Incognito window moves to the Customer-Facing Screen
6. While the customer is completing Part B on the Customer-Facing Screen, return to your **primary** window — you can check out other customers, add inventory, run reports, or continue other tasks
7. When the customer finishes, press **Windows + Shift + ← (Left Arrow)** to bring the Incognito window back to your Employee-Facing Screen
8. Click **Unlock Device** and enter your PIN to exit Kiosk Mode
9. Minimize the Incognito window and return to your primary FFL Boss window to complete Part C and NICS as normal

For help, visit tacticalpay.com/knowledge-base/ or contact your TacticalPay representative. This guide is for informational purposes only.