



TACTICALPAY

A Division of AltruPay

Simplify Payments With Your Phone

Our streamlined Apple or Android app harnesses the power of Tap to Pay technology and your existing phone to make transactions a breeze.



Easy setup

To use Tap to Pay on iPhone or Android, simply download the iPOSgo! app, sign up and start accepting payments right on your phone. The process takes just a few minutes, and you'll never miss a sale!



Worry-free security

The built-in features of your phone keep your business and your customer's data private and secure. When a payment is processed, it does not store card numbers on the device or on Apple or Android servers.



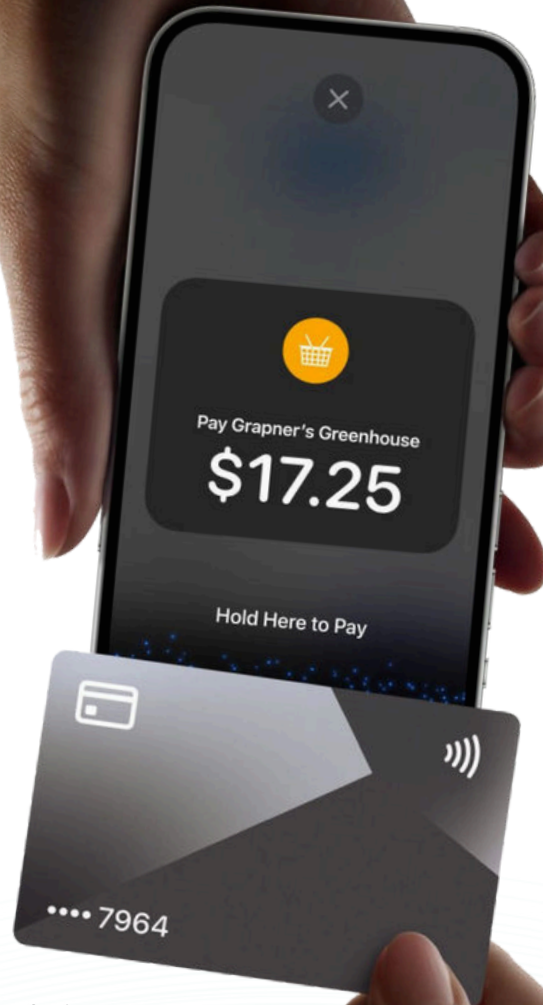
No extra hardware needed

Tap to Pay with iPOSgo! allows your phone to be a Point of Sale device anytime, anywhere in the U.S. reducing your operating costs and increasing your ability to sell in a variety of new markets.



Faster checkout

Checkout with Tap to Pay is quick and easy. Customers hold their contactless card, digital wallet or Apple Watch at the top of your phone and when you see the checkmark, the payment is complete.



Pricing & Overview

Phone app enables contactless in-person payments with no additional equipment.

Connectivity
WiFi / 4G

Set Up Fee
\$39.95

Monthly
\$12.95 + \$0.05 per sale
\$9.95 Per Add'l Device

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Merchant User Guide



Set up Tap to Pay on iPhone

Download the iPOSgo! app from the App Store and follow the instructions in the app to sign-up for Tap to Pay on iPhone. A TPN number is required to set up Tap to Pay on iPhone.

Note: that each device must have its own unique TPN information to process successfully.



Perform a Tap-to-Pay Sale

Here are the necessary steps you need to make a sales transaction using iPOSgo! on an iPhone.

1. First, enter the product amount, then click OK.
2. The device will navigate you to the payment screen. Next, select Tap to Pay.
3. Tap on the card in the area prompted by the application. Hold the card longer until
4. the application finishes reading the card. In the case of certain metal cards, you may
5. have to tap the back of the card on the iPhone to improve the read performance.
6. Once the sale is successfully completed, select OK.



Perform a QR-Based Transaction on iPhone

If the customer does not have an NFC-enabled card, they can scan the QR code to Pay from their phone.

Here are the steps you must follow to make a sales transaction using QR Pay on your iPhone.

1. First, enter the product amount, then click OK.
2. The device will navigate you to the payment screen. Next, select QR Pay.
3. Merchant's iPhone/app will show a QR Code. Customers can scan this QR code.
4. The customer's iPhone will show a screen where they can enter card details.
5. Once the sale is successfully completed, on the customer screen, the merchant
6. application will show the approval.



Basic Customer Checkout

For payments with a physical, contactless card:

1. Open the iPOSgo! app on your iPhone.
2. Present your iPhone to the customer.
3. Your customer holds their card horizontally at the top of your iPhone, over the contactless symbol.
4. When you see the "done" checkmark, checkout is complete.

For Payments with iPhone, Apple Watch, and digital wallets:

1. Open the iPOSgo! app on your iPhone.
2. Present your iPhone to the customer.
3. Your customer holds their device over the top of your iPhone, over the contactless symbol.
4. When you see the "done" checkmark, checkout is complete.



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Frequently Asked Questions



Settle a Batch

It is recommended to set the device for automatic batch close from the gateway.

Here are the steps you must follow to successfully settle a batch.

1. Before settling a batch, please note that the automatic batch settlement is set to happen automatically at 1 A.M by default. So, if you want to change the time the batch settlement takes place, you can contact your sales agent to change it.
2. Now, to settle a batch, open the iPOSgo! App. On the cash register page, click on the star icon to access favorites.
3. Then, tap on the Show Batch or Settle option.
4. You will find the option to settle a batch in the top right corner. Once you have
5. settled the batch, click Done.



Refund Transactions

Here are the necessary steps you need to follow to refund transactions.

1. First, click on the sidebar located at the top left corner of the cash register page.
2. Then, choose the REFUND option. Next, a prompt will appear where you will have to
3. enter the device password.
4. Then, enter the amount that needs to be refunded to the customer.
5. Next, select Tap To Pay.
6. The amount will be refunded to the card you tap with.
7. Once the refund transaction is complete, select OK



Send Receipts Through Email or SMS

Here are the necessary steps you need to follow to send receipts to customers through email or SMS.

1. First, enter the product amount, then click OK.
2. The device will then take you to the payment screen. Next, select either Tap to Pay
3. or QR Pay.
4. Once the sale is successfully completed, select OK.
5. If the customer wants an e-receipt, select Email. Tap to Pay on an iPhone - The
6. Ultimate Guide to iPOSgo!
7. Next, enter the customer's email address to send the e-receipt and click OK.
8. If the customer prefers an SMS receipt, select SMS.
9. Then, enter the customer's phone number to send the SMS receipt and click OK.

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Void a Transaction

Here are the necessary steps you need to follow to void a transaction.

1. From the cash register page, click on the sidebar located at the top left corner of the screen.
2. Then, choose the VOID option at the top. Next, select the transaction which you want to void and select Yes.

