Shopify + NMI Integration Guide

TacticalPay | Set up in about 10 minutes

Three steps. About 10 minutes.

Take card payments in your Shopify store. You'll install NMI's Shopify app, approve it in Shopify, and run a test order. There's no key to copy: the app connects with your NMI login. **Have ready:**

- Your **NMI login** for `tacticalpay.transactiongateway.com`. Your username is in your Payment Gateway credentials email. You set the password from NMI's welcome email.
- **Owner access** to your Shopify store.

> **Good to know:** Shopify uses one card provider at a time. If Shopify Payments (or another one) is on, Shopify will ask you to switch it off. And if step 1 says **"This Service is Currently Inactive,"** email us. We'll turn it on for you, at no extra cost.

1 Install the NMI App · about 5 minutes

1. Sign in to NMI at `tacticalpay.transactiongateway.com`. In the left menu, click **Marketplace Apps**, then **Shopify**, then **Install**.
2. Shopify opens the app's page. It's listed as **Safe Web Services** (that's NMI). Click **Install**.
3. Shopify shows what the app needs. Click **Install** again to approve it.

2 Confirm and Turn It On · about 3 minutes

1. Shopify sends you back to NMI. Sign in again, check the details, and click **Confirm**.
2. Shopify opens to confirm your store. Scroll down and click **Activate**.
3. **Check it worked:** in NMI, open **Marketplace Apps** → **Shopify**. A **Created On** date means you're connected.

3 Try a Test Order · about 2 minutes

1. Place a small order in your own store, with your own card.
2. In NMI, find it under **Transaction Reports**.
3. Refund or cancel the test order from the order page in Shopify, the same day. You're live!

Day to day: you'll work in Shopify. Do refunds from the Shopify order, not in NMI, so the two stay in sync. To see Shopify sales in NMI, open **Transaction Snapshot** and set **Group By** to **Transaction Source**.

> **Need help?** Email `Support@TacticalPay.com`. Our team in Texas will help. More guides are at tacticalpay.com/knowledge-base/payments.