BigCommerce + NMI Integration Guide

TacticalPay | Payment Gateway · Integrations

1 Overview

Connect your BigCommerce store to your TacticalPay NMI gateway so customers can pay by card. A **payment gateway** is the secure link between your website's shopping cart and your merchant account — it sends each card payment from your checkout for approval, then passes the result back so the order can go through. BigCommerce has NMI built in — no app or plugin to install. You'll turn on NMI, paste in one key, and run a test sale.

*This guide is for the **NMI** gateway. On **Authorize.net**? See "How to Connect BigCommerce to an Authorize.net Gateway" on tacticalpay.com/knowledge-base/payments. On **Dejavoo iPOSpays**? Email us.*

What You'll Need

- Your NMI **Private Security Key**. It was emailed to you in your **Payment Gateway credentials email**. Can't find it? Just create one yourself; see "NMI Gateway Setup Guide" under **Gateway Setup** on `tacticalpay.com/knowledge-base/payments`. Give it **API** permission and name it **BigCommerce** so you know where it's used.
- Admin access to your **BigCommerce control panel**.

2 Turn On NMI in BigCommerce

1. In the BigCommerce control panel, go to **Settings** → **Payments** (**Store Setup** → **Payments** on older control panels).
2. Expand **Online Payment Methods** and click **Set up** next to **NMI**. You already have an NMI account through TacticalPay, so skip any new-account sign-up.
3. On the new **NMI** tab, set the **Display Name** to something shoppers will recognize, like **Credit/Debit Card**.
4. Paste your **Private Security Key** into the **Security Key** box.
5. Set **Transaction Type** to **Authorize and Capture**, and make sure **Test Mode** is off. Click **Save**.

3 Run a Test Sale

1. Place a small order on your own store with your own card.
2. Log in to NMI at `tacticalpay.transactiongateway.com` and find it under **Transaction Reports**.
3. Void it the same day (**Credit Cards** → **Void**) so it never charges. You're live.

Refunds and voids: once a payment settles, refund it from the BigCommerce order — not from NMI — so both systems stay in sync. Need to cancel before it settles? Void it in NMI. Stick with **Authorize and Capture**: BigCommerce can't capture NMI payments for you, so **Authorize Only** means capturing each one by hand in NMI.

> **Need help?** More guides are at `tacticalpay.com/knowledge-base/payments`. For questions on this setup, email `Support@TacticalPay.com` — our in-house, Texas-based team will get back to you.